



Annual Support Plan for Security Systems Monitoring Including:	Status Monitoring Admin & Mithly Report	Daily Status Monitoring Fault Reports	Logmein Central Remote Licence connection	Remote Access Admin	Site Drawing Admin	http Server Agent Software licence	System Maintenance by remote access	Daily Rate (8 Hours)	Callouts London (including 1st hour on site)	Callouts (including 1st hour on site)	Hourly work on site (or remote)	15 Minute Remote work
1. Individual IP Device Status monitoring by logging on to devices (Cameras & other IoT devices). 2. Server Status monitoring. 3. Reduced labour charges 4. Economic remote access support and advice 5. Comprehensive all inclusive annual support for single annual budget amount												
Monthly Site Support Costs £ Excluding VAT (less than 96 devices & 1 server)	£2.50	£5	£5	£2.50	£2.50	£5	£7.50					
Total Monthly Site Support Cost £ Excluding VAT (less than 96 devices & 1 server)	£30/mth or £360pa							£400	£200	£100	£50/Hr	£1/min
Additional pa Site Support Cost £ Excluding VAT (additional devices over 96)	£3/device											
Additional pa Site Support Cost £ Excluding VAT (additional servers over 1)	£100/Server											
Adhoc Support as required (non contracted Customers)	£0							£500	£300	£150	£75/Hr	N/A